

67th Annual Meeting A Success




Top Left: Employees Martha Ruiz and Alexa Erives register members. Top right: Jennifer Gaut delivers one of the many prizes that were given away at the meeting. Below left: Rae Jean Amy visits with former employee Zita Schriener. Below left middle: President Richard Lightner visits with members. Below right middle: 2011 Youth Tour winner Jessica Lampe receives an award. Below right: 2011 Youth Tour winner Claire Leis receives an award.



Above left: Lineman Paul Schmidt explains electrical safety. Above right: Employee Harold Bogner serves steaks to members. Below: Several Victory employees spent hours grilling steaks and cooking potatoes for the meeting. Employees pictured are: Larry Schneweis, Rob Henry, Mike Clark, Mikey Goddard and Jason Guillen. Bottom Photo: More than 850 people attended the 67th Annual Meeting at the Dodge City Civic Center.



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THE VICTORY
ELECTRIC COOPERATIVE

electronews



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Cooperative, Inc.

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FROM THE MANAGER

67th Annual Meeting a Success

Record turnout to this year's event

Every year, we at Victory Electric look forward to hosting the annual meeting for our members, and this year was no exception. This annual meeting is our time to get to know you, the member, your concerns and also to educate you on the activities of your cooperative.

Victory Electric Cooperative's annual meeting was held on April 10 at the Dodge City Civic Center. We were pleased to have a record turnout this year. Approximately 532 members were present, and 850 people were served a steak dinner.

In addition to the business meeting, we heard a presentation from Board President, Richard Lightner, the youth tour winners from 2011 and 2012 were introduced and we gave away dozens of great door prizes.

The results of the election for four districts on the board of trustees were announced. Daryl Tieben, Dodge City, District 1; Ken Schulte, Spearville, District 3; Cedric Drewes, Dodge City, District 8; and Terri Larson, Dodge City, District 10 were elected or re-elected in their respective districts. I congratulate them all and look forward to working with them on cooperative issues.

The board and I thank all of you who attended the annual meeting, and we look forward to seeing you next year at the 68th Annual Meeting. 'Til Next Time, TJ



Terry Janson

This meeting is our time to get to know you



CEO Terry Janson congratulates the newly elected/re-elected trustees. From left, Terry Janson, Daryl Tieben, Cedric Drewes, Ken Schulte and Terri Larson.

Coming Soon: SmartHub

Apps for phones and tablets to help manage your account and usage

Cell phones and mobile technology are becoming more integrated into our work and personal lives every day. You can read the news, check social media sites, send and receive emails, surf the Internet, and so much more. Technology is advancing every day, and Victory Electric is stepping up and providing different outlets to manage your energy consumption and connect with us.

This summer, Victory Electric will launch an application called SmartHub. SmartHub will be available in both mobile apps and a Web version to give you secure access to maintain your account information, view your bills, see payment history, make payments on one or more accounts, set up recurring payments and report outages. They also allow you to monitor and manage your usage by use of graphics and usage markers.

The Web version allows you to register your accounts to receive notifications for account milestones, such as an approaching or a missed due date. It also allows you to set usage markers (date range or point in time) to monitor the changes in usage based on events. The Web has a profile page available for you to maintain your personal information, password, security pass phrase and stored payment methods. The apps allow you to find and get directions to office locations, payment drop boxes and payment kiosks using the map feature on your device.

Our mobile apps are native Applications that can be downloaded and installed on your compatible mobile phone or tablet device. The Web version is internet accessible from any web

enabled device.

"SmartHub is going to be a great resource for our members," said Terry Janson, CEO of Victory Electric. "Paying their bill or reporting an outage will be much simpler. At the touch of a finger on their phone, they will have access to their account information and much more."

What devices are supported?

Our apps are supported on the following platforms: IOS 3.1 and above (iPhone and/or iPad) and Android 2.1 and above (Smartphones or tablets).

To get the app for your phone or tablet, simply look for our name in the Apple Store® or in the Android® Market. Search: SmartHub (not case sensitive but must be all one word), if duplicates appear the correct App is provided by our partner, National Information Solutions Cooperative. Our app is free to download and install.

All critical information is encrypted in every transaction run and no personal infor-

mation is stored on your mobile device. Mobile devices do offer you the ability to store your login information for apps installed on the device. If you choose to store your login information, any person who has access to your mobile device can access your account.

How does Victory gather my usage data?

Many of our members may have noticed they received a new meter at their home in the last two years. These new "smart" meters are automated and report usage back to our office by radio frequency. The old way of an employee manually reading the meter monthly is slowly going away as the meters are being replaced by the automated system. Because the meters

Continued on page 16-D ▶



Próximamente: SmartHub

Aplicaciones para móviles y tabletas para ayudarle a gestionar su cuenta y uso

Tecnología móvil y teléfonos celulares son cada vez más integrado en nuestro trabajo y vida personal cada día. Puede leer las noticias, consultar sitios de medios sociales, enviar y recibir correos electrónicos, navegar por Internet y mucho más. La tecnología avanza cada día, y Victory Electric intensificar y proporcionar salidas diferentes para administrar su consumo de energía y conectar con nosotros.

Próximamente en este verano, Victory Electric está lanzando una aplicación llamada SmartHub. SmartHub será disponible en aplicaciones móviles y una versión Web para darle un acceso seguro para mantener la información de tu cuenta, ver sus facturas, ver historial de pagos, realizar pagos en una o más cuentas, establecer pagos recurrentes y las interrupciones del informe. También permiten monitorear y administrar su uso mediante el uso de gráficos y el uso de marcadores.

La versión Web permite registrar sus cuentas para recibir notificaciones de los hitos de la cuenta, como una aproximación o una pérdida fecha de vencimiento. También permite definir marcadores de uso (intervalo de fechas o punto en el tiempo) para supervisar los cambios en uso basado en eventos. La Web tiene una página de perfil disponible para mantener su información personal, contraseña, contraseña de seguridad y pago almacenado métodos. Las aplicaciones permiten encontrar y llegar a oficinas, cuadros de gota de pago y kioscos de pago mediante la función de mapa en el dispositivo.

Nuestras aplicaciones móviles son aplicaciones nativas que pueden ser descargadas e instaladas en tu teléfono móvil compatible o

dispositivo tabletas. La versión Web es internet accesible desde cualquier dispositivo web habilitado.

SmartHub va a ser un gran recurso para nuestros miembros", dijo Terry Janson, CEO de Victory Electric.



"Pagar su factura o reportar una interrupción será mucho más sencilla. En el toque de un dedo en su teléfono, tendrán acceso a la información de su cuenta y mucho más

Qué dispositivos son compatibles?

Nuestras aplicaciones son compatibles con las siguientes plataformas: IOS 3.1 o superior (iPhone y iPad) y Android 2.1 y superiores (Smartphones o tabletas).

Para obtener la aplicación de su teléfono o Tablet PC, simplemente buscar nuestro nombre en la tienda de Apple® o en el Android Market®. Búsqueda: SmartHub (pero no minúsculas debe ser toda una palabra), si duplicados aparecen la aplicación correcta es proporcionada por nuestro socio, la Cooperativa Nacional de soluciones de información. Nuestra aplicación es libre para descargar e instalar.

Toda la información crítica se cifra en cada ejecución de la transacción y ninguna información personal

se almacena en el dispositivo móvil. Dispositivos móviles ofrecen la capacidad de almacenar su información de inicio de sesión para aplicaciones instaladas en el dispositivo. Si desea almacenar su información de inicio de sesión, cualquier persona que tenga acceso a tu dispositivo móvil puede acceder a su cuenta.

¿Cómo reúne Victory mis datos?

Muchos de nuestros miembros pueden haber notado que recibieron un nuevo medidor en su casa en los últimos dos años.

Estos nuevos medidores "inteligentes" son automatizados e informan uso a nuestra Oficina por frecuencia de radio. El viejo camino de un empleado leyendo manualmente el medidor mensualmente lentamente va y lejos como los medidores están siendo reemplazados por el sistema automatizado. Debido a que constantemente se comunican los metros, podemos obtener lecturas instantáneas, en lugar de la lectura mensual.

Estos datos adicionales permiten identificar problemas y obtener una visión exacta en el historial de uso," dijo Harold Flax, analista de sistemas para la Victory Electric. "Con SmartHub, los miembros podrán aprovechar toda la información proporcionada por los metros. Por ejemplo, una factura eléctrica es inusualmente alta que mes y él no sabe por qué, él toma una mirada sobre el uso de gráficos en SmartHub y ve el 14 del mes fue cuando uso comenzó a aumentar. Haciendo alguna investigación, recuerda que compró un calentador de espacio alrededor de esa época. SmartHub dará a miembros la información que necesitan

Happy Mother's Day!

Don't forget your mother this Mother's Day, Sunday, May 13, 2012.

Victory Closing for Memorial Day

Victory Electric will be closed Monday, May 28, 2012, for Memorial Day. We will reopen the office Tuesday, May 29.



Próximamente: SmartHub Continuar

para tener más control sobre su uso de la energía.

¿Cuándo se podrá descargar la aplicación?

Victory se pondrá en marcha las aplicaciones SmartHub en algún momento mediados de verano y estará disponible para cualquier persona que tenga un nuevo medidor "inteligente"

Estamos todavía en el proceso de obtener todos los medidores nuevos instalados en nuestra zona", dijo Flax. "La mayoría de los medidores residenciales en Dodge City y al sur de la ciudad de Dodge, incluyendo Bucklin, Copeland, Spearville y otros pueblos pequeños, ha sido instalada. Esperamos que para completar la instalación de todos los metros residenciales a finales de 2012. Metros comerciales están programados para instalarse a finales de 2013."

Para preguntas sobre SmartHub, su medidor, o cuando se espera para recibir un nuevo medidor, póngase en contacto con Victory Electric at 620-227-2139.

Coming Soon: SmartHub

Continued from page 16-B

are constantly communicating, we can get instantaneous reads, instead of the one monthly reading.

"This additional data allows for us to pinpoint problems and get an accurate look at usage history," said Harold Flax, systems analyst for Victory Electric. "With SmartHub, members will be able to take advantage of all the information provided by the meters. For example, an electric bill is unusually high that month and he doesn't know why, he takes a look at the usage charts on SmartHub and sees on the 14th of the month was when usage started increasing. Doing some investigating, he remembers he bought a space heater around that time. SmartHub will give members the information they need to have more control over their energy usage."

When will we be able to download the app?

Victory will be launching the SmartHub apps sometime mid-summer, and will be available for anyone who has a new "smart" meter.

"We are still in the process of getting all the new meters installed in our area," Flax said. "Most of the residential meters in Dodge City and south of Dodge City, including Bucklin, Copeland, Spearville and other small towns, have been installed. We expect to complete the installation of all residential meters by the end of 2012. Commercial meters are scheduled to be installed by the end of 2013."

For questions on SmartHub, your meter, or when you will get a new meter, please contact Victory Electric at 620-227-2139.

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Visit our website at www.victoryelectric.net. On our website, you will find a calendar of events, frequently asked questions, bill pay and energy calculators—just to name a few tools!

You can also become a fan of Victory Electric on Facebook at facebook.com/VictoryElectric or by searching for The Victory Electric Cooperative Assn., Inc. Check our page for updates, outage information and energy efficiency tips. Facebook is a great way to stay in touch and stay apprised of coop events and news.

