

A Touchstone Energy® Cooperative 

P.O. Box 1335, 3230 N. 14<sup>th</sup> Ave.  
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620-227-2139  
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## THE VICTORY ELECTRIC COOPERATIVE

# electronews



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### FROM THE MANAGER

## Security Update

It recently came to our attention that an individual has been impersonating a Victory Electric Employee. We take this issue very seriously and want to protect our members from scams such as this.

As we understand it, this person is going door-to-door posing as a customer service representative for Victory Electric and threatening to disconnect your electricity if you don't pay him/her a sum of cash. This has been happening primarily on weekends.

We ask that you please notify Victory Electric and the police immediately if someone comes to your house outside of Victory Electric office hours and fails to identify themselves. Victory Electric personnel only do disconnects during office hours and will accept payment through their customer service representatives in the Dodge City area, but only between the hours of 8 a.m. and 5 p.m. Monday through Friday.

Outside of paying a customer service representative, you can pay your bill on-line, at Victory Electric's office location on north Fourteenth Avenue, or at Mr. Payroll at 400 E. Wyatt Earp Blvd. Do not pay money to anyone that comes to your door saying they are a representative of Victory Electric and cannot identify themselves as a Victory Electric employee.

We apologize for any inconvenience and will continue to monitor the situation to keep you, our member, alerted of any unusual activity.

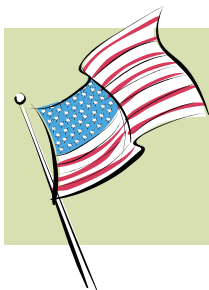
If you have any further questions feel free to call us at 227-2139 or 800-279-7915.

*'Til Next Time, TJ*



Terry Janson

“Someone is posing as a customer service representative and threatening to disconnect your electricity.”



## Happy 4th of July

from all of us at Victory Electric!

## Hill Top House Works to Serve Community Needs

Whether it is nursing home facilities or assisted living, outpatient physical therapy or occupational therapy, Hill Top House in Bucklin works hard to provide citizens in western Kansas with services they need.

“We started out as a nursing home facility and over the years we have grown and adapted to the needs of the community,” said Judy Kregar, Hill Top House administrator. “We are now certified as a skilled nursing facility and offer Medicare covered services including physical, occupational and speech therapy. Depending on the specific needs of a patient, they can come here and recover and rehabilitate after a hospital stay or they can come and receive outpatient care and therapy services.”

The Hill Top staff is always thinking of new services that can be offered to the community. Currently they are considering adding home health care, independent living and an alzheimer’s wing to their list of services, but it has yet to be decided.

Residents at the Hill Top House are the top priority for staff. The goal is to provide a safe, enjoyable atmosphere for everyone. Activities are offered daily for residents including cooking classes, balloon volleyball, and van rides to visit museums.

“We want residents to feel at home and allow them to enjoy the same activities they did before,” Kregar said. “If they want to go to church, someone takes them to church. Some residents belong to bridge and pitch clubs outside the facility, so when it’s their turn to host, we have it here. We are flexible to the needs of the residents.”

Residents appreciate the extra mile the staff goes to help them and ensure their needs are met.

“If I had to be in a place like this, I wouldn’t want to be anywhere else,” said Evangeline Fletcher, resident. “The service is the best part and they really care about us.”

Hill Top House has many great volunteers who help with various things from sorting and delivering mail, leading bible studies, and playing dominoes and pitch with residents.

“We love our volunteers,” Kregar said. “They help out in every way. We always welcome volunteers, especially to come visit with the residents. Some residents have family that come often, and some do not, that is where volunteers are great to visit with residents.”

### The Facility

The Hill Top House has three different kinds of facilities, including the nursing home, assisted living and residential health care. These are three different options for residents and their families to choose the best option.

For those who are independent, assisted living is a great option. Residential health care is an “in-between” that allows for independence, but without a kitchen.

“When residents move into the more independent facilities, we negotiate for services,” Kregar said. “We develop an individual plan for each resident. While some may need very little assistance, others may want



Judy Kregar, Hill Top House administrator, visits with resident Doris Bachelor.

meals and laundry or they need help with medications and baths. These are all negotiated services.”

Hill Top is always working to improve their facility. Currently they are updating the heating and air system. Recently, a new drainage system was installed and landscaping is ongoing.

“We have a great backyard for the residents to enjoy on a daily basis and it is also great for outdoor activities,” Kregar said.

Other planned changes include updating and modernizing resident rooms, hallways and common areas.

### A Community Partner

Hill Top House is an important part of the community of Bucklin. Many of the residents come from the immediate area, but others come from the surrounding areas including Dodge City, Greensburg and others.

It employs 36 full-time and 10 part-time employees. This makes it the third largest employer in Bucklin.

*This article is part of a series designed to educate citizens on the economic advantages of using local services, buying locally and features great local shopping options.*





## Family Serves Southwest Kansas for 53 Years

Weece Furniture Outlet celebrated its 53rd anniversary of serving Dodge City and southwest Kansas this year. Started in 1957 by Don Weece, it has come a long way from the used furniture and auction store.

"I started the store with just 4,000 square feet building," said Don Weece, owner. "It is hard to believe we now have 52,000 square feet, no used furniture, and we no longer have auctions. The business has moved a couple of times and had over five expansions on our current facility."

Although the business has changed, the focus on customer service has remained the same.

"If you don't have good service, customers are not going to come back," Don said. "We now have generations of families shopping here. Kids and grandkids of lifelong customers are now coming in to buy from us. Our friendly, non-pressure sales and service is what we are known for."

According to Don, a warranty is only as good as the dealer and they work hard to satisfy the customer and ensure they walk out of the store with exactly what they were looking for and continue to be satisfied with the product.

Free furniture delivery to anywhere in southwest Kansas is one perk the store offers its customers.

"We delivered to 23 towns last month," Michael Weece said. "Our delivery service employees are great at what they do. I get many phone calls thanking me for our employee's kindness and help. They go above and beyond to help the customer."

Weece Furniture Outlet has one of the largest selections of furniture in southwest Kansas including four of the top brands in furniture, Lane, Ashley, Broyhill and Sealy.

"We hear 'WOW' a lot from people who walk into our store," Michael said. "Even if they have been in the store before, they just can't believe the selection of furniture. We have a large selection of all four of the top brands in one store. Makes shopping a lot easier."

Although they no longer carry used furniture, there is something for every budget.

"Keeping with our roots, we still have bargain furniture, but we also have several top brands," Michael said. "Also, not everyone is looking for furniture at one specific time, so we try to have great sales at all times."

Weece Furniture Outlet, Don and Michael are an impor-



Weece's Furniture Outlet is located on south Second Street in Dodge City.

tant part of the community and feel it is their duty to give back to the community.

"It is what you do when you have a business in the community, you give back," Michael said. "I currently serve on the Chamber board of directors and both my dad and I have served on several community and church boards."

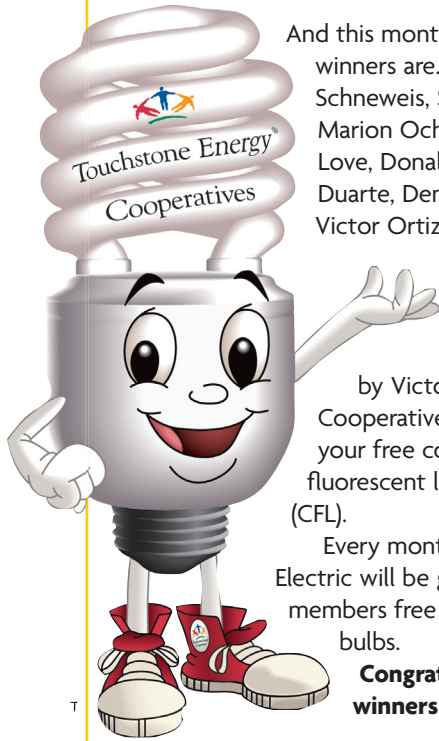
Weece Furniture Outlet has a long history of serving the community of Dodge City and southwest Kansas, so if you are looking for a great deal on a new piece of furniture, think about shopping local and visit Don and Michael at Weece's Furniture Outlet.

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CFL Charlie Says

## "Come Get Your Free CFL Bulb!"



And this month's lucky winners are... Gary Schneweis, Steve Riegel, Marion Ochs, Gregory Love, Donald Lear, Jose Duarte, Dennis Niteling, Victor Ortiz, Charyl Lovelace, Joni Esquibel. Come

by Victory Electric Cooperative and get your free compact fluorescent light bulb (CFL). Every month Victory Electric will be giving members free CFL light bulbs.

**Congratulations winners!**

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## The Victory Electric Coop Assn., Inc.

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