



Electro NEWS

P.O. Box 1335, 3230 N. 14th Ave., Dodge City, KS 67801 • (620) 227-2139 • www.victoryelectric.net

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Manager's Message... Strength from Working Together

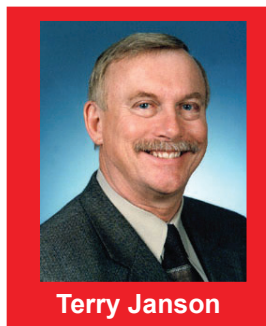
This article is the sixth in a series exploring the seven cooperative principles and how they affect you and your community.

Cooperation: It's a key word for electric cooperatives and a concept vital to the success of our form of business.

If you've heard the old saying that there is power in numbers, then you understand why Cooperative Principle No. 6, Cooperation Among Cooperatives, is a key one.

That principle states cooperatives serve their members best and strengthen the cooperative movement when working together.

The Victory Electric Cooperative, Inc., does that in numerous ways. At the most basic level, electric cooperatives support one another in times of crises. If a storm or other disaster were to hit one of our sister cooperatives, we would offer whatever help we could in restoring service as quickly as possible. And we know that if we needed help, our neighbors would be there for us.



Terry Janson

The electric cooperatives in Kansas combine forces through Kansas Electric Cooperatives (KEC), our statewide association, and the results prove that when small organizations use the power of aggregation, they grow

in clout, efficiency and economy. When we work together, good things happen.

The power of numbers gives us a louder voice at the state Capitol when legislators make decisions about utilities. We share training resources and expertise through the association's Loss Control, Safety and Compliance division and we also save money through our KEC membership on the printing and production costs of Kansas Country Living magazine because of the economy of scale.

Nationally, we have joined with more than 900 electric cooperatives in the National Rural Electric Cooperative Association (NRECA). That organization not

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Does Your Medical Equipment Require Electricity? If So, Victory Can Help

For some electric cooperative members, service is more than a convenience; it is a necessity. The Victory Electric Cooperative Association, Inc., realizes that some homes are equipped with life-sustaining medical equipment that requires a reliable source of power.

Our commitment to you is to provide electric service safely and with as few interruptions as possible. Unfortunately, it is impossible to guarantee uninterrupted power 100 percent of the time. Each year, events -- some beyond our control -- occur and cause power outages.

If your health or well-being depends on electric supply, please contact us at Victory Electric and we will do our best, in the event of an outage, to get power back to your home in a timely fashion.

Have your physician write us a note explaining the situation. Upon receipt of this documentation, we can make a note of the medical need on the account. This way, our representatives will be aware of the condition in the event of an outage or if the account is scheduled for disconnection. **The presence of critical medical devices does not exempt service from termination due to non-payment of bill. Anticipated payment delays should be addressed through the cooperative's office.**

In addition to letting us know, we also offer these

additional suggestions for your safety and strongly encourage you to implement them:

1. Obtain a back-up source of power recommended by the manufacturer of any life sustaining or critical care equipment you may have in your home. For example, battery back-ups or standby generators can provide you with electric power if service from the cooperative is interrupted. Call the office at (620)227-2139 or (800)279-7915, if you have questions or need assistance.
2. Talk with relatives or friends today and devise a plan whereby the individual who relies on this equipment will have somewhere to stay in the event of a major power outage, or even for just a few hours.

Notifying the cooperative of your situation does not guarantee uninterrupted electric service, nor does it guarantee immediate attention to your individual service should the area experience a power outage. It does alert us to the situation. Letting us know your specific needs allows Victory Electric personnel to better serve you. This is just another way Victory Electric is looking out for you.

Victory Participates in Annual Touch-A-Truck Event for Kids

The Victory Electric Cooperative Association, Inc., recently participated in the annual Touch-A-Truck event sponsored by Dodge City Parks and Recreation. The parking lot of the Civic Center was alive with kids, excitement and truck horns blaring.

Kids had the opportunity to climb up, on and around various trucks including Victory's bucket and digger trucks, a John Deere tractor, a police car, and a dump truck.

This event gave the youth of Dodge City the chance to learn about different heavy equipment in a fun environment. Victory Electric was happy to be a part of the youth's learning experience.



Manager of Member Services, Josh Schmidt, (in blue) helps kids into the bucket truck.

Strength From Working Together, *Continued from Page 16-A*

only has the ears of Washington decision-makers, it also helps represent cooperative interests before regulatory bodies. Through its Cooperative Research Network, we receive information about new technologies that can help us control costs, improve productivity and deliver superior service.

We also belong to Touchstone

Energy, a national marketing and trade group for electric cooperatives that provides us with communications and advertising support as well as programs like the Cooperative Connections Card, and tools like the online energy calculator. Our participation in

Touchstone Energy is just another way to extend the benefits

of cooperation and bring greater value to you, the member.

Even if we were in this alone, this cooperative would still provide you with the very best service at the lowest price possible. But when we add our voice to a grand chorus of our fellows, the message gets heard.

'Til Next Time, TJ

Surge Arrestors and Protectors

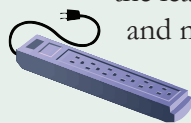
Are you concerned about lightning surges and its powerful ability to ruin your household electronics and equipment? If so, The Victory Electric Cooperative Association, Inc., can help.

Victory Electric has joined in partnership with TESCO, the leading designer and manufacturer of quality lighting and surge protection equipment, to bring you, the member, quality surge protection products.

We have four products in stock at our Victory Electric headquarters in Dodge City, but we can order any TESCO product of your choice.

Surge arresters are installed at the meter and designed to protect your whole house from lightning surges. In contrast, surge protectors are for use inside your house to protect equipment.

If you are interested in TESCO products, please contact Josh at (620)227-2139.



New Energy Efficiency Rebate Program

The Victory Electric Cooperative Association, Inc., announces the implementation of a heat pump/water heater rebate program available to members.

The objective of the heat pump rebate program is to encourage energy efficiency and conservation by encouraging you to install qualified air source heat pumps or geothermal heat pumps to heat and cool your home or business.

The rebate is \$200/ton for an air or ground source heat pump. The minimum requirements for an air source heat pump are a SEER of 14 and an HSPF of 8.2 For a geothermal heat pump, the minimum requirements are a COP of 3.3 and an EER of 14.1 (closed loop) and a COP of 3.6 and an EER of 16.2 (open loop). Both must have a minimum unit size of two tons. Heat pumps must be permanently installed and dual-fuel units do not qualify for the rebate. If you have any questions about installing a heat pump in your home, contact your local heating and air specialist.

The objective of the water heater rebate program is to promote energy efficiency and conservation by encouraging you to install energy efficient water heaters.

The rebate is \$200 towards an electric water heater. Electric water heaters must have a minimum capacity of 40 gallons and a maximum connected wattage of 5,500 watts. It must have a minimum efficiency rating of 93 percent and be equipped with a safety pressure relief valve. Please see page 16-D for information on our Marathon water heaters.

By taking advantage of the rebates, you can also qualify for our all-electric tariffs. To receive these tariffs, you must provide proof that your home is completely electric through a home inspection by Victory Electric personnel. Also, for proof that the unit meets rebate qualifications, we need a copy of the heating/air/plumbing contractors' invoice.

If you have any questions about the rebates, please contact Jerry or Josh at (620)227-2139.

There's Only One Water Heater As Faithful as the Marathon

Old Faithful and Marathon provide hot water dependently, year after year, without worry. But one is owned by the government and located in Wyoming; the other is available through The Victory Electric Cooperative.

So now you can have your very own "Old Faithful" efficiently providing hot water for a lifetime.

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For more information call
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