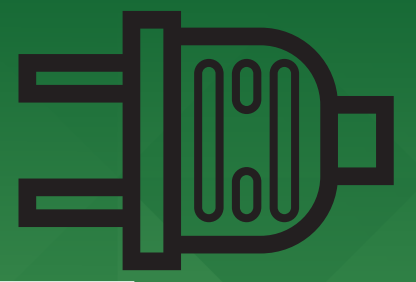


Sign Up to Receive Free

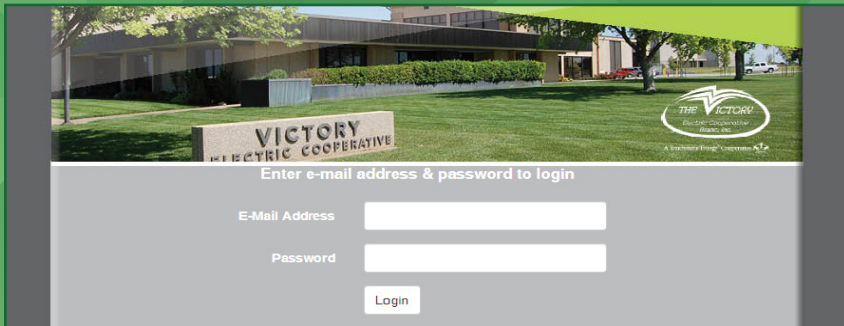
# Outage Text Alerts



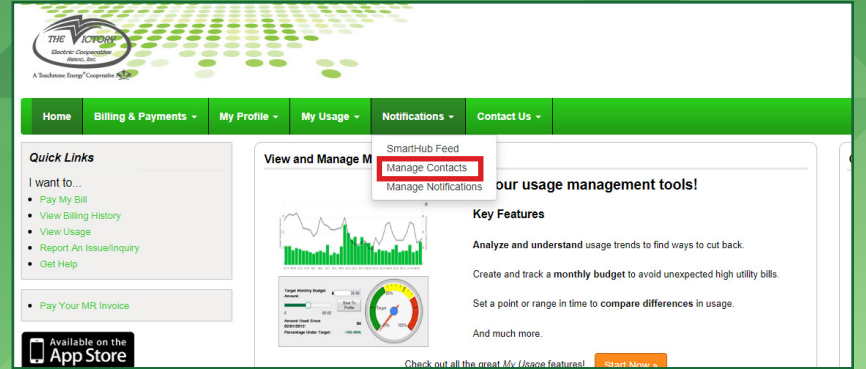
Stay connected, stay informed. Victory Electric now offers free text message alerts if you wish to receive a text about when your power goes out and another when it is restored. You must have an Victory Electric SmartHub account with a current cell phone number on file in order to participate. For detailed instructions on how to create a SmartHub account, please visit our website. To add a phone number and sign up for power outage text alerts, please follow the instructions below

## SmartHub Online

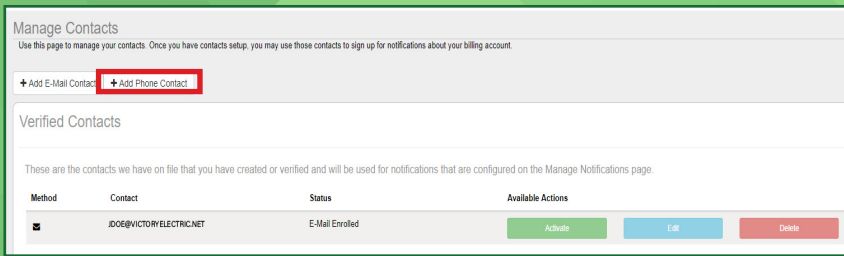
1. LOG ON TO YOUR SMARTHUB ACCOUNT



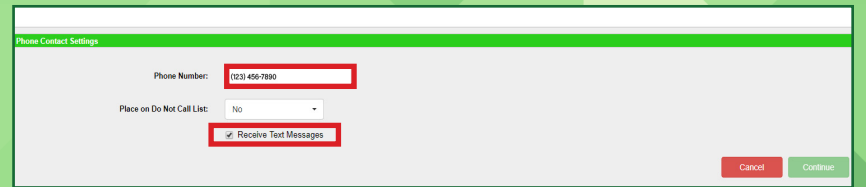
2. CLICK THE "NOTIFICATIONS" TAB AND SELECT THE "MANAGE CONTACTS" OPTION



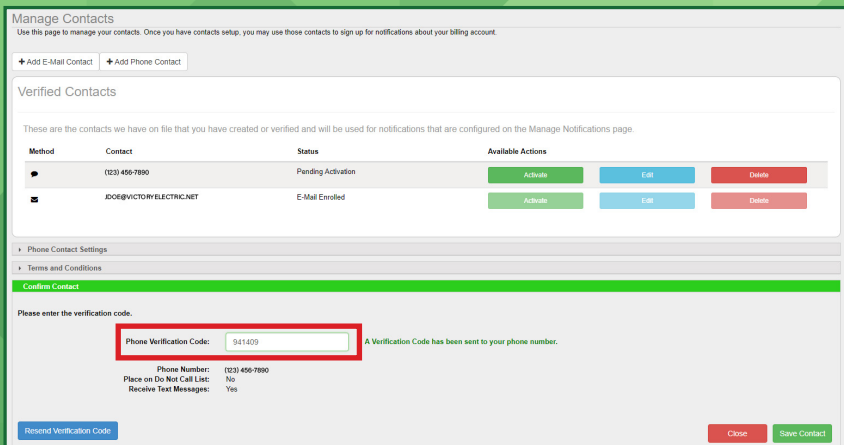
3. SELECT THE "ADD PHONE CONTACT" BUTTON



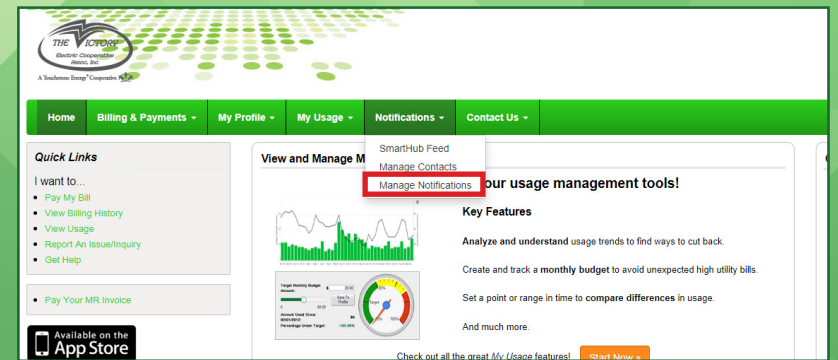
4. FILL IN THE "PHONE CONTACT SETTINGS" FIELD AND SELECT THE "RECEIVE TEXT MESSAGE" BOX AND SELECT "CONTINUE"



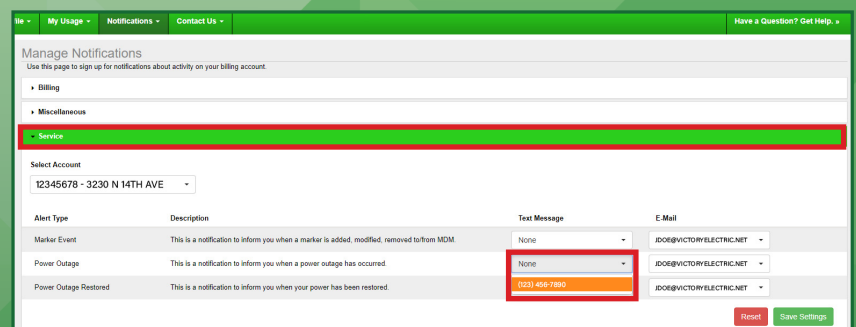
5. YOU WILL RECIEVE A TEXT WITH A VERIFICATION CODE. TYPE THIS CODE IN THE "PHONE VERIFICATION CODE" FIELD AND "SAVE CONTACT"



6. CLICK THE "NOTIFICATIONS" TAB AND SELECT THE "MANAGE NOTIFICATIONS" OPTION

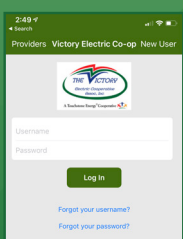


7. SELECT THE "SERVICE" MENU AND ON THE "POWER OUTAGE" ROW UNDER THE "TEXT MESSAGE" COLUMN, SELECT THE PHONE NUMBER TO WHICH YOU WOULD LIKE TO RECIVE ALERTS. You may also sign up for other notifications (i.e. billing changes, payment confirmation, etc.) on this page.

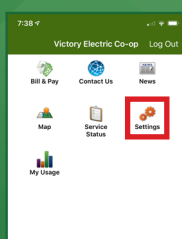


## SmartHub Mobile Version

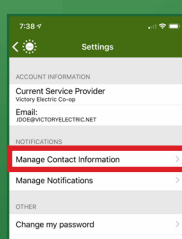
1. LOG ON TO YOUR SMARTHUB APP



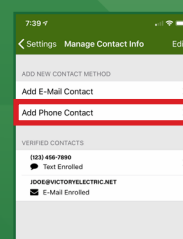
2. SELECT THE "SETTINGS" ICON



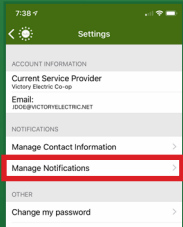
3. SELECT "MANAGE CONTACT INFORMATION"



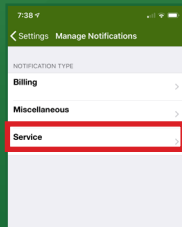
4. SELECT "ADD PHONE CONTACT"



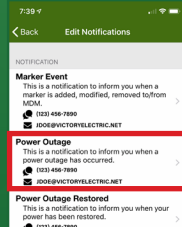
5. RETURN TO SETTINGS AND SELECT "MANAGE NOTIFICATIONS"



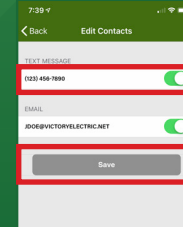
6. SELECT "SERVICE"



7. SELECT "POWER OUTAGE"



8. TURN ON TEXT MESSAGE NOTIFICATIONS AND "SAVE"



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